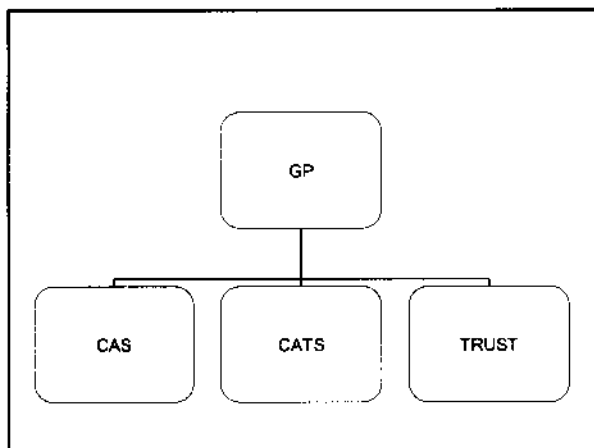


CAS/CATS Review

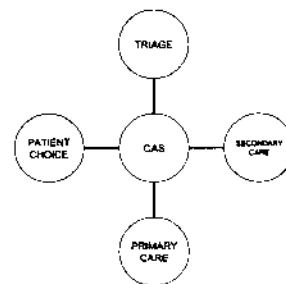
Moira McGrath & Yvonne Goddard,
Service Redesign, Planned Care

Why are we here?

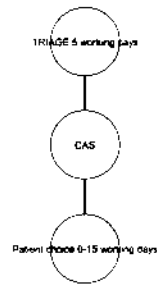
- Steve Laitner's CAS/CATS review
- Changes to CAS/Choice team
- Choose & Book developments
- 18 week pressures
- Clinical governance issues raised
- Sustainability of different processes in different areas and specialities



E&NH CAS



E&NH CAS



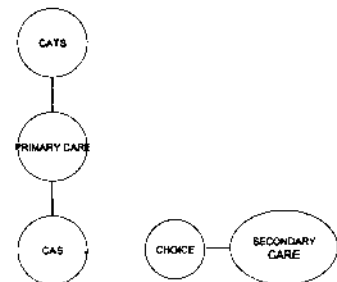
E&NH CAS DELAYS

- Patient Choice
- Postal delays
- CAB capacity
- GP attaching referral letter CAB

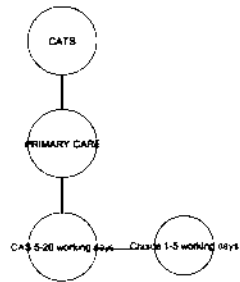
E&NH CAS Potential

- Better use of triage clinicians in education and development
- Providing useful information
- Referral Audit
- Reduce DNA with CAB appointment booking
- Supporting patients in NHS access

WH CATS



WH CATS



WH CATS DELAYS

- CATS decision to refer to secondary care
- Postal delays
- Patient choice
- CAB capacity

WH CATS Potential

- Develop audit trail mechanisms
- Greater GP role in decision making
- Streamlined referral pathways to secondary care